

General requirements

- Windows PC - Win 2000, XP, Vista & Windows 7
- Soundcard and speakers
- Windows Media Player v.6.4 and up.
- Internet Explorer v5+
 - Reliable internet connection. Preferably a minimum of 512kbps uncontended bandwidth to pull the stream. Please note that highly contended corporate networks may affect the stream.

If you do not hear anything

1. check your audio settings and volume or
2. seek advice from your network support staff. Your PC may require a codec - which it will automatically attempt to download.
3. If your network does not allow automatic codec updates, please go to the Microsoft Codec download page by [clicking here](#) to download an installation package.
4. If the Media Player does not appear at all, please click through to the [Windows Media Player site](#) to download a new version of the player.

Using Windows Media Player from behind a firewall

Firewalls and PC protection software can sometimes block your PC from receiving internet streams. You may need to open additional ports in your firewall to enjoy streamed content. A tutorial is available that briefly describes how to configure most firewalls for Windows Media streaming: [Click here for the TUTORIAL](#)

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